

13.2 Worksheet: Investigating Repair Centers

Print and complete this activity.

For this worksheet, you will investigate the services provided by a computer repair center. Use the Internet or a local phone directory to locate a repair center. Once you have found a repair center, use their web site to obtain information and answer the following questions. If a web site is not available, contact the local repair center.

1. What laptop and desktop computers can be repaired at this repair center?

2. What type(s) of warranty is offered at this repair center?

3. Does the staff have industry certifications? If so, what are the certifications?

4. Is there a guaranteed completion time for repairs? If so, what are the details?

5. Does the repair center offer remote technical services?
