

### 14.6.3 Lab: Fix a Printer Problem

Print and complete this lab.

In this lab, you will troubleshoot and fix a printer that does not print documents for a user.

#### Recommended Equipment

- At least two computers running Windows XP
- All-in-one printer connected and installed on one of the computers
- All-in-one printer installed as a network printer on other computer(s)
- Computers networked using switch, hub, or wireless router

#### Scenario

The printer will not print documents for a user.

#### Step 1

Verify printer hardware.

#### Step 2

Verify network printer installation on client computer(s).

#### Step 3

Verify network connectivity for computer that will not print.

#### Step 4

Verify installation of printer on directly-connected computer.

#### Step 5

What steps did you perform to fix the printer?

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